



A new free service for pet owners. Encourage your vet to join.

Australian & New Zealand Animal **Poisons** Centre

1300 869 738 (AU) 0800 869 738 (NZ)

info@animalpoisons.com.au

They provide rapid, up-to-date and evidence based advice to pet owners and veterinarians for poisoned animals. The service is FREE for all Australian and New Zealand pet owners. They aim to revolutionise the management of poisoned animals in Australia and New Zealand and reduce the morbidity and mortality that is associated with animal poisoning by;

- Promoting animal poisoning prevention
- Increasing the public awareness of animal poisoning
- Providing a toxicovigilance role by identifying poisoning trends and reporting these trends to the relevant professional bodies
- Providing continued education events to veterinary professionals
- Participating in animal toxicology research

The Animal Poisons Centre is staffed by Poisons Specialists and specialist Veterinarians. All clinical staff employed at the service have in depth knowledge and experience in treating poisoned patients. All clinical guidelines are ratified by their board certified Veterinary Emergency and Critical Care Specialist.

The animal poison information centre number is **1300 869 738 (from Australia) and 0800 869 738 (from New Zealand)** and is a FREE service for all Australian pet owners. They can provide first aid advice, help assess the risk to your animal and they will provide a recommendation to seek medical attention at your local veterinarian practice if there is a significant risk of poisoning.

Don't forget to add their emergency poison number to your contacts so that you can call them quickly if you ever need. All pet owners should have quick access to their emergency line if they ever require advice, it could be life saving.

They currently offer an 'extended office hours' service (9AM – 7PM AEST) to all Australian and New Zealand pet owners 7 days per week. They are working hard to progress to a 24-hour service for the public. In the mean-time, if your pet is poisoned 'out of hours', please consult with your nearest veterinarian clinic that is open. They provide a 24-hour on-call service to Animal Poisons Centre registered veterinary practices who require support with managing poisoned patients.

If you are not able to find an answer to your question on their website, please kindly email them at info@animalpoisons.com.au. **Please do not use the emergency poisons information centre number for general queries as they need to keep the line open and readily available for actual poisoning cases.**